# RETHINKING DISABILITY AND WHAT IT MEANS TO BE DISABLED

Dr. Theresa Haskins | Presentation for the USDA TARGET Center





# ADVANCING ACCESS & EQUITY

National Disability Employment Awareness Month

Celebrating 50 years of the Rehabilitation Act of 1973



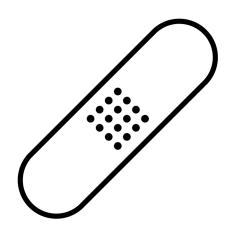
# About the Session

- Explain the social model of disability and the difference between disability and disabled in the workplace
- Identify how workplace structures and culture can be disabling and perpetuate exclusion
- Recognize how equal approaches do not always result in equitable outcomes

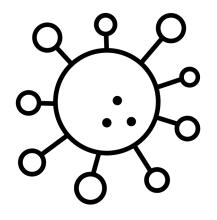
# 1 IN 4 PEOPLE

WILL BECOME DISABLED DURING THEIR WORKING CAREER

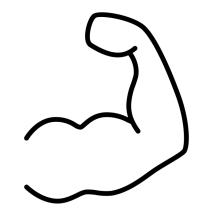
# Top Causes of Long-Term Disability



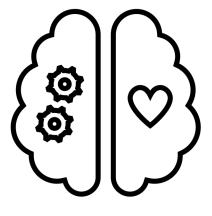
**Physical Injury** 



Cancer



Musculoskeletal Disorders

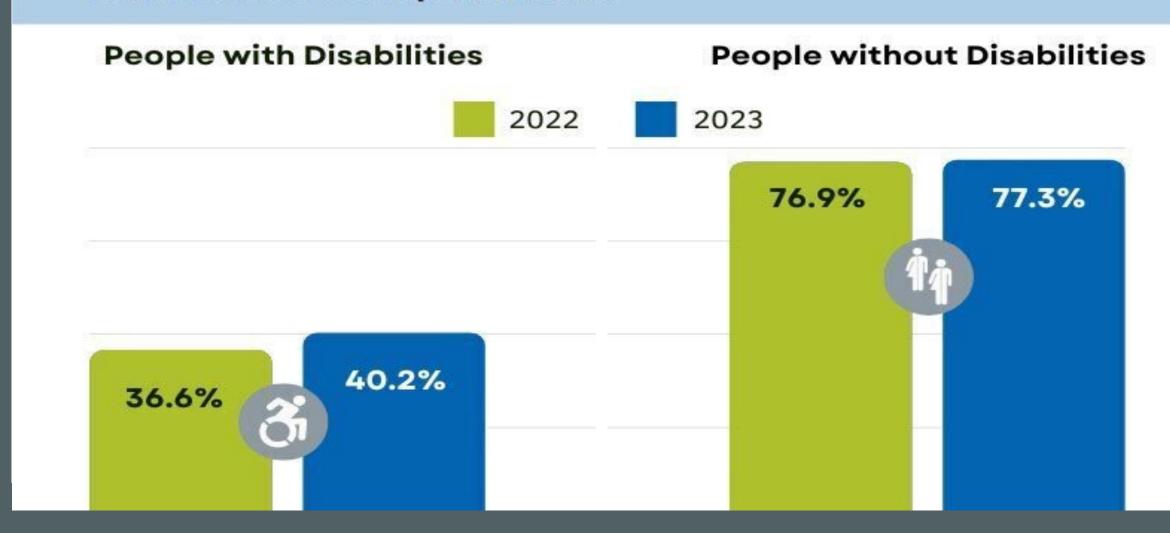


Mental Illness

# February 2022 to February 2023 National Trends In Disability Employment Year-to-Year Comparison



### **Labor Force Participation Rate**



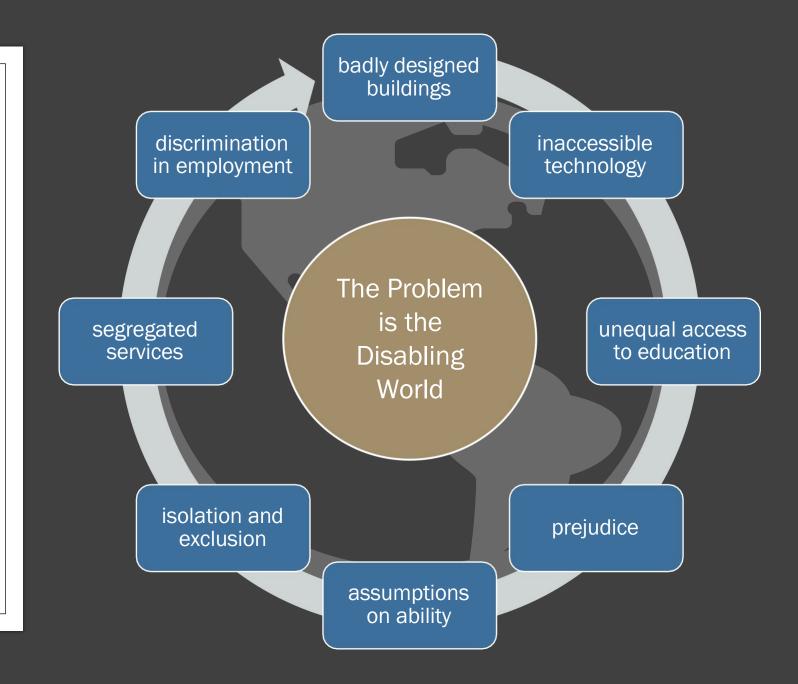
# The Medical Model of Disability



# THE SOCIAL MODEL OF DISABILITY DEFINED

The loss of opportunities for people with physical, sensory, social, or intellectual impairments to participate in work and ordinary life on an equal level with others due to structural and social barriers.

# The Social Model of Disability



### Medical Model

I need to be "fixed" to fit in with society.

Can't join webinars because they are deaf.

Can't complete the form without assistance because they are blind.

Can't attend a meeting because they can't walk up stairs.

Wasn't hired because they took too long and rambled when answering questions.

### Social Model

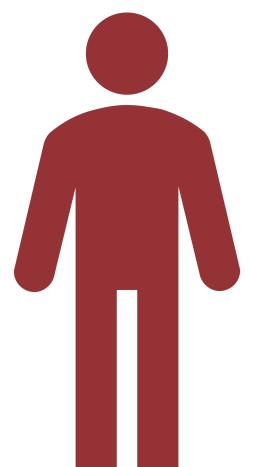
Society needs to change so that I can fit in.

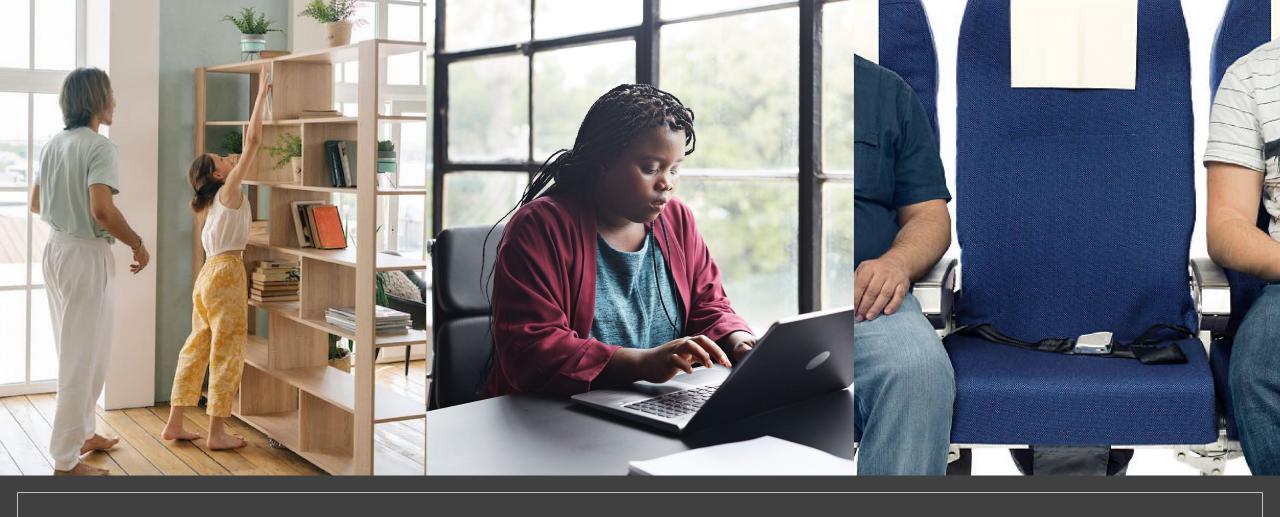
Webinar did not provide closed captions.

The company doesn't provide forms electronically or screen reading technology.

The building doesn't have a lift or ramp.

The employer refused to provide questions and set expectations before the interview.

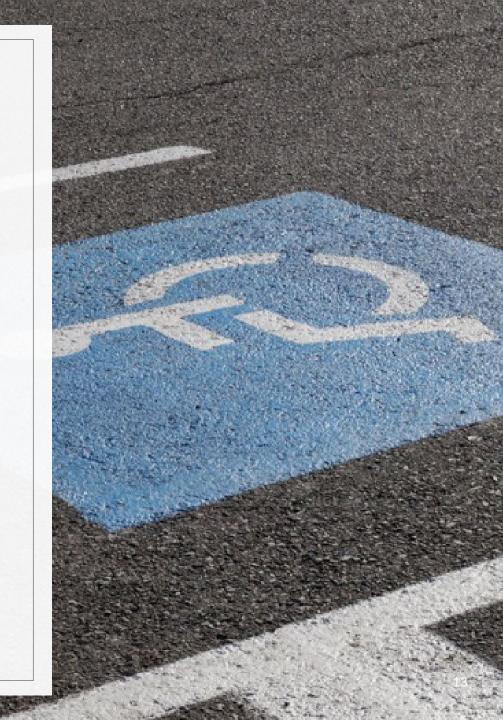




Disabled by the Situation

# Myths that Perpetuate Disability Exclusion

- No one with a disability can do this job.
- My other employees will complain about special treatment.
- I don't want to do or say anything wrong.
- People with disabilities make uncomfortable situations.
- It's just too much trouble.



## **Attitudinal** Barriers

### Pity

• People feel sorry for disabled people and are patronizing as a result.

### Ignorance

• The person is dismissed as incapable because of his or her disability.

### Multi-sensory affect

 People assume that a person's disability affects his or her other senses.

### Exception

• People consider a person with a disability living independently to be "special" and noteworthy for obtaining standard achievements.

# Attitudinal Barriers (continued)

### Stereotypes

• People make both positive and negative generalizations about disabilities.

### Denial

 People may not believe that hidden disabilities are legitimate and therefore do not require accommodations.

### Fear

• People are afraid they will offend disabled employees by doing or saying the wrong thing and, as a result, will avoid the person or exclude them from full participation.

### Backlash

 People believe the employee is being given an unfair advantage because of his or her disability.



### **Direct**

**Certain employees are targeted** by discriminatory comments, policies, or situations at work.



### Indirect

All employees at a workplace are treated the same, but that treatment **puts some at a disadvantage**.

# Types of Workplace Disability Discrimination







In this first image, it is assumed that everyone benefits from the

Individuals are given different support to make it possible for

All three can see the view without any support because the cause of



# Universal Design

Making the workplace accessible to everyone



# Why Universal Design Works















Equitable

Flexible

Simple & Intuitive

Perceptible Information

Tolerance for Error

Low Physical Effort Size & Shape

# How you can support others and increase accessibility for all

Open lines of communication and safe places to discuss work and life

Don't make assumptions about abilities

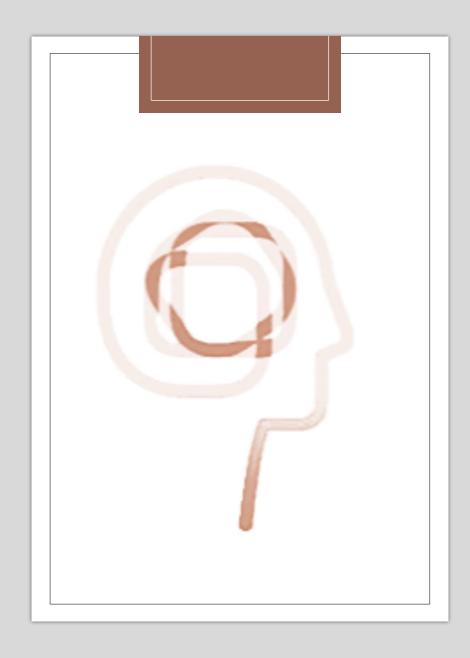
If someone appears to need help, ask before you offer them assistance

Create solutions in partnership with disabled employees

Apply accommodations across teams to create universal accessibility

Help others appreciate differences in communication, learning, and work styles





### CONTINUE LEARNING

# Dr. Tresa Hairs

USDA TARGET Center

NDEAM 2023 Upcoming Sessions

See e-mailed schedule for details.

Find resources, podcasts, newsletters and more at

www.theresahaskins.com

### Current and **Upcoming Meetings**

### **OCTOBER**

#### MONDAY

### 10/2/2023

10:00 AM - 11:00 AM **USDA TARGET Center Assistive Technology Program** 

Rashida Owens Assistive Technology Program Manager

12:00 PM - 1:00 PM **USDA TARGET Center Ergonomics Program** Stephanie Bradley CEAS, CAE **Ergonomics Program** 

### **TUESDAY**

### 10/3/2023

11:00 AM - 12:00 PM **Rethinking Disability** and What It Means to Be Disabled

Dr. Theresa Haskins Haskins Consulting

1:00 PM - 2:00 PM (Neuro) Diversity **Includes You** Dr. Theresa Haskins **Haskins Consulting** 

### WEDNESDAY

### 10/4/2023

11:00 AM - 12:00 PM **Nurturing Workplace** Well-Being and **Supporting Mental** Health (Part 1 of 2) Dr. Theresa Haskins

Haskins Consulting

1:00 PM - 2:00 PM PTSD Is More Common Than You Think Alla Weinberg Spoke & Wheel

### **THURSDAY**

### 10/5/2023

10:00 AM - 11:00 AM **Empowering Lives Through Assistive Technology Solutions** Donny Osborn Boundless AT

12:00 PM - 1:00 PM **Department of Defense** Computer/Electronic Accommodations Program (CAP) Erin Sanderson

#### **HOLIDAY**

Manager

### 10/10/2023

11:00 AM - 12:00 PM **Autism Inclusion and** the Pathway to Neurodiversity

Dr. Theresa Haskins **Haskins Consulting** 1:00 PM - 2:00 PM

Lessons from **Unpredictable Journeys:** Insights from Temporary Supporting Mental and Situational Disabilities (Part 1 of 2) Dr. Theresa Haskins Haskins Consulting

### 10/11/2023

11:00 AM - 12:00 PM Creating a Trauma-Informed Workplace

Alla Weinberg Spoke & Wheel

1:00 PM - 2:00 PM **Nurturing Workplace** Well-Being and Health (Part 2 of 2) Dr. Theresa Haskins

Haskins Consulting

### 10/12/2023

10:00 AM - 12:00 PM **USDA TARGET Center Ergonomics Demonstrations** (Virtual/Onsite)

Stephanie Bradley CEAS, CAE

CAP

**Ergonomics Program Manager** Stephen DiCarlo Humanscale

**Howard Flowers** BodyBilt

1:00 PM - 3:00 PM

**USDA TARGET Center Assistive Technology Demonstrations** (Virtual/Onsite)

Rashida Owens Assistive Technology Program Manager

## **Contact Information**

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