

# Welcome to Copilot Your Community Portal

Digital Services Center (DSC) is a center of excellence team specializing in Salesforce and ServiceNow Cloud Platforms. The team exists to offer technical advice, standardized DevOps services, and a seat next to your Project Manager. We strive to connect agencies with like-kind initiatives to help support reusability and education that can promote creative outcomes!

## Services we offer

- Platform Management Services
- Release & Configuration Management
- Operations & Maintenance (O&M) Support
- Business & Technology Consulting
- ATO Consultation & Security Support
- Mulesoft Service Management & Support



We're your guide to Cloud based SaaS technologies



servicenow





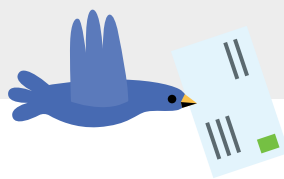
## We are committed to protecting USDA cloud investments

By ensuring information security, 508 compliance, and code scanning are all part of our value proposition plan. We continue to evolve our DevOps approach to application development, always keeping an ear to the wall for feedback and recommendations to improve.

We aim to maximize application reuse across agency lines through information sharing and technology briefs. Maximizing our digital transformation dollars in this way may just lead us towards greater innovative thinking!

### You may know some of our clients!

- Animal Plant Health Inspection Service (APHIS)
- Agricultural Marketing Service (AMS)
- Agricultural Research Service (ARS)
- Food and Nutrition Service (FNS)
- Foreign Agricultural Service (FAS)
- Forest Service (FS)
- National Agricultural Statistics Service (NASS)
- Office of the Chief Information Officer (OCIO)
- Office of the Assistant Secretary for Civil Rights (OASCR)
- Office of the Chief Financial Officer (OCFO)
- Office of the Secretary (AskUSDA)
- Rural Development (RD)



**Want to learn more?  
Visit our website.**

Scan the QR code with your mobile device, or select to follow the link.



#### STEP 1

Discuss project, define scope



#### STEP 2

Develop a ROM, get approval



#### STEP 3

Begin work, client collaboration



#### STEP 4

Ongoing support, review metrics



#### STEP 5

Community, App exchange