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ITEM	AUDIENCE	SUBJECT AREA	CONTENT DESCRIPTION	CONTENT STATUS	PRIORITY	PUBLICATON TARGET DATE
Online	USDA	Employee	Employee guide on	Available on	Mission Critical	Available on
Brochure:	Employees	Relations	dealing with	Web Site		Web Site
Dealing with			workplace conflicts			
Workplace						
Conflicts and						
Concerns Online Video:	USDA	Employee	Employee guide on	Available on	Mission Critical	Available on
Managing	Employees	Relations	conflict mediation	Web Site	Wiission Chucai	Web Site
Conflict	Employees	Kelations	connect mediation	Web Site		Web Site
USDA	USDA	Employee	USDA's policy on the	Available on	Law/Reg./Directive	Available on
Alternative	Employees	Relations	use of Alternative	Web Site		Web Site
Dispute			Dispute Resolution			
Regulation -	USDA	Mediation				
ADR	Customers					
Understanding	USDA	Employee	Provides general information about	Available on	Frequently	Available on
Conflict	Employees	Relations	conflict management	Web Site	Requested	Web Site
Management	HIGDA	NA 11 di	and ADR, including			
and ADR	USDA Customers	Mediation	basic definitions, a			
	Customers		description of different ADR processes, and a			
			library of informational			
			materials.			
Conflict	USDA	Employee	General information	Available on	Frequently	Available on
Management and ADR:	Employees	Relations	about USDA Conflict	Web Site	Requested	Web Site
Workplace	USDA		Prevention and Resolution Center			
Conflict	Customers		Resolution Center			
Commet	Customers					

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ITEM	AUDIENCE	SUBJECT AREA	CONTENT DESCRIPTION	CONTENT STATUS	PRIORITY	PUBLICATON TARGET DATE
Training	USDA Employees USDA Customers	Employee Relations	Information on the different types of conflict resolution training available to assist in the effective handling of conflict, and lists some training resources available around the country	Available on Web Site	Mission Critical	Available on Web Site
News and	USDA	Employee	News items on	Available on	Frequently	Available on
Information	Employees	Relations	conflict mediation	Web Site	Requested	Web Site
ADR Program	USDA	Employee	Agency Alternative	Available on	Mission Critical	Available on
Coordinators	Employees	Relations	Dispute Resolution Program	Web Site		Web Site
			coordinators/managers			
Program Discrimination	USDA Customers	Equal Opportunity	Information and procedure for filing Program Discrimination Complaint	Available on Web Site	Frequently requested	Available on Web Site
Employment	Applicants for	Equal	Information and	Available on	Frequently	Available on
Discrimination	employment and USDA employees	Opportunity	procedure for filing Employment Discrimination Complaint	Web Site	requested	Web Site
No Fear Act	ALL	Reporting	Notification and	Available on	Law/regulation	Available on
Notification		Requirement	Federal Employee Antidiscrimination and Retaliation Act of 2002 (NO FEAR	Web Site	/directives	Web Site

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ITEM	AUDIENCE	SUBJECT AREA	CONTENT DESCRIPTION	CONTENT STATUS	PRIORITY	PUBLICATON TARGET DATE
			Act), Public Law 107-174.			
Office of Civil Rights Points of Contact	ALL	Point of Contact	Contact Information	Available on Web Site	Frequently requested	Available on Web Site
Office of the Assistant Secretary for Civil Rights Strategic Plan	All		Strategic Plan	In Progress	Mission Critical	FY2005
Office of the Assistant Secretary for Civil Rights Annual Performance Plan	All		Annual Performance Plan	In Progress	Mission Critical	FY2005
Office of the Assistant Secretary for Civil Rights Human Capital Plan	All		Human Capital Plan	In Progress	Mission Critical	FY2005
Administration Biographies	All	Civil Rights	Biographies of Assistant Secretary for Civil Rights, Deputy Assistant Secretary for Civil Rights, and Associate	Available on Website	Frequently requested	Available on Website

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		AREA	DESCRIPTION	STATUS		TARGET
						DATE
			Assistant Secretary			
			for Civil Rights			
Civil Rights	All	Civil Rights	Description of 13	Available on	Mission Critical	Available on
Initiatives			initiatives for	Website		Website
			improvement of			
			Office of Civil Rights			
			during FY2004			
Contact Us	All	Assistant	Contact information	Available on	Frequently	Available on
		Secretary for	for staff offices in the	Website	Requested	Website
		Civil Rights	Office of the Assistant			
			Secretary for Civil			
			Rights			